Registered Drivers Guide Through Application 1/2

incharge

1 incharge app	2 Plan name	3 Completion of the registration form

2 — Plan name (screen)

Member

Γίνετε σήμερα incharge Member και εξασφαλίστε προνομιακές τιμές φόρτισης!

- AC φόρτιση: € 0,38/ kWh + ΦΠΑ
- DC φόρτιση: € 0,49/ kWh + ΦΠΑ
- DC (Εθνικές Οδοί / ΣΕΑ) φόρτιση: € 0,58/ kWh + ΦΠΑ

- Δωρεάν παροχή κάρτας RFID για αξιοποίηση του δικτύου incharge ακόμα και χωρίς την εφαρμογή!

Ελάχιστο αρχικό κόστος εγγραφής €10
Ελάχιστο διαθέσιμο υπόλοιπο λογαριασμού για φόρτιση €5

In the main menu, we have the following options:
- Map
- Special charger search options (Nearby locations, favorites, recent)
- Register / Log In

Selecting "Sign Up" displays the details of the available plans. The plans currently available are Member and the subscription-based Premium plan.

Selecting "Next" for the plan we are interested in displays the account details and address fields for the user to fill in.

Required fields are marked with "*"

Next, we choose whether we want to enable auto top-up and proceed to the next step.*

*Auto top-up is the feature that automatically adds a specified amount of money to the user's incharge account when the balance in their e-wallet falls below a set threshold. Both the auto top-up amount and the threshold that triggers it are set by the user.

Registered Drivers Guide Through Application 2/2

4 **Add Payment Method**

5 **Complete Registration**

6 **Activate Account**

7 **Log In to the Service**

Next, fill in your payment details using a debit or credit card.

Once all details are completed and you click "Sign Up," an authentication email is sent, and a text message with a six-digit code is sent to your mobile phone.
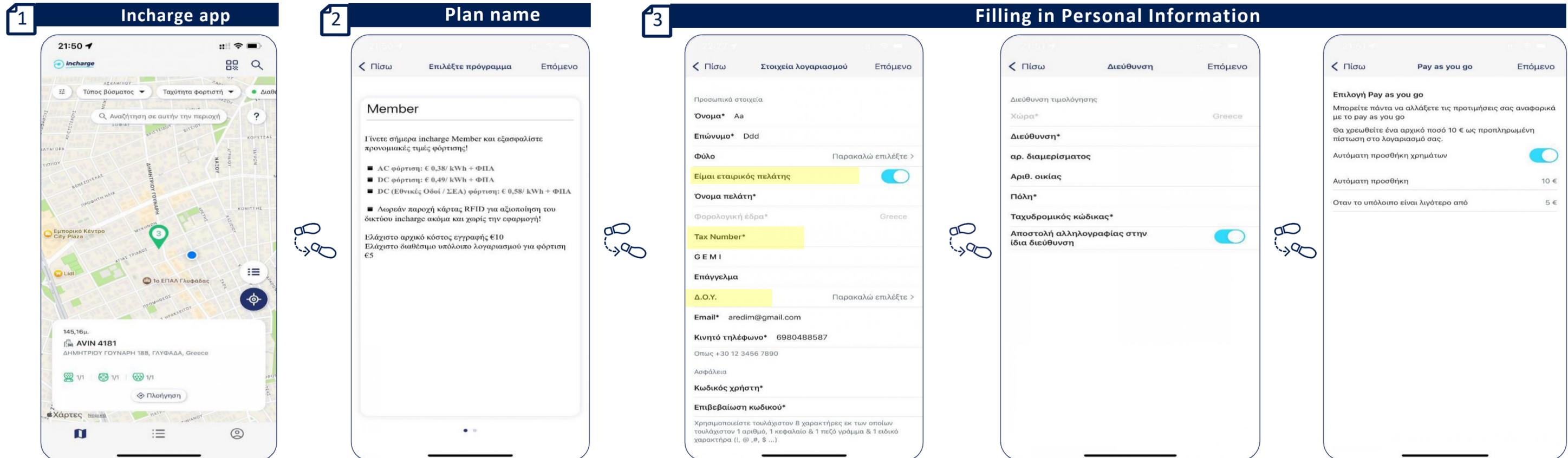
Open the authentication email and click the link to activate your account.

Finally, on the log-in page, fill in your email and password to sign in to the platform.

Registered Drivers Guide Through Application 1/2

incharge

1 | Incharge app

2 | Plan name

3 | Filling in Personal Information

In the main menu, we have the following options:
- Map
- Special charger search options (Nearby locations, favorites, recent)
- Register / Log In

When you select "Sign Up," the available plans are displayed. Currently, the plans offered are the Member plan and the subscription-based Premium plan.

In this step, enter the corporate customer details for invoice delivery. Select "I am a corporate customer" and fill in the required fields marked with * ("Customer Name," "Tax Office," "Tax Number"). Create a password according to the instructions: one uppercase letter, one lowercase letter, one number, and one special character, using Latin letters only, with a total length of 8 characters.

Next, we choose whether we want auto top-up* and proceed to the next step.

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*Auto top-up allows a set amount to be automatically credited to the user's incharge account when their e-wallet balance drops below a chosen limit. The user sets both the top-up amount and the threshold that triggers it.

Registered Drivers Guide Through Application 2/2

4 **Add Payment Method**

Next, fill in your payment details using a debit or credit card.

5 **Complete Registration**

Once all details are completed and you click "Sign Up," an authentication email is sent, and a text message with a six-digit code is sent to your mobile phone.

6 **Activate Account**

Open the authentication email and click the link to activate your account.

7 **Log In to the Service**

Finally, on the log-in page, fill in your email and password to sign in to the platform.

Guide for Guest Drivers (Find a Charger & Charge) 1/2

incharge

1 — Incharge app
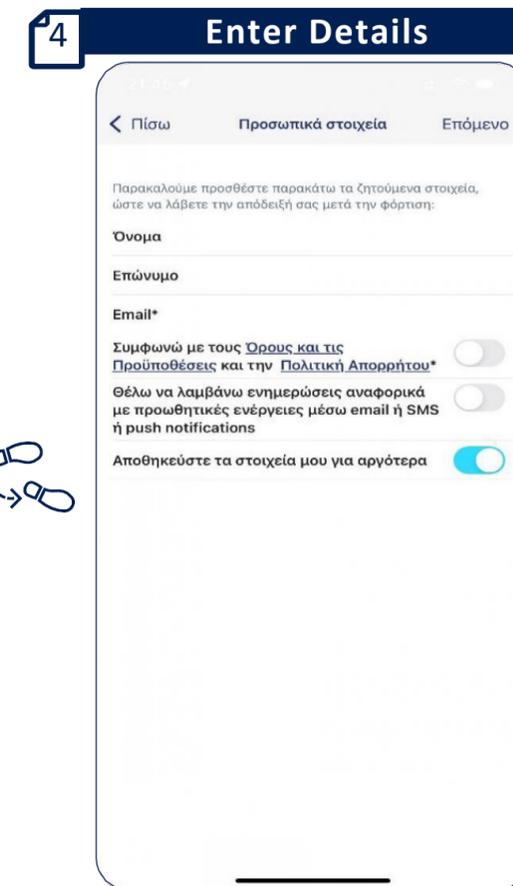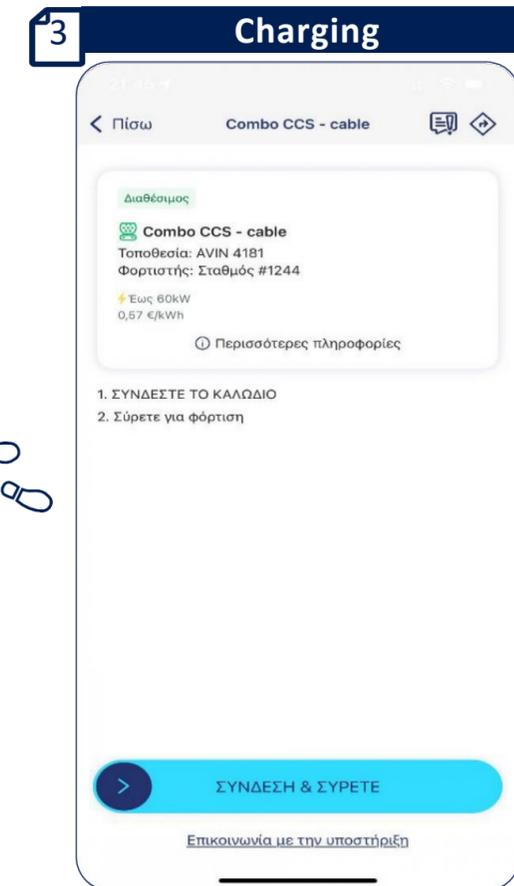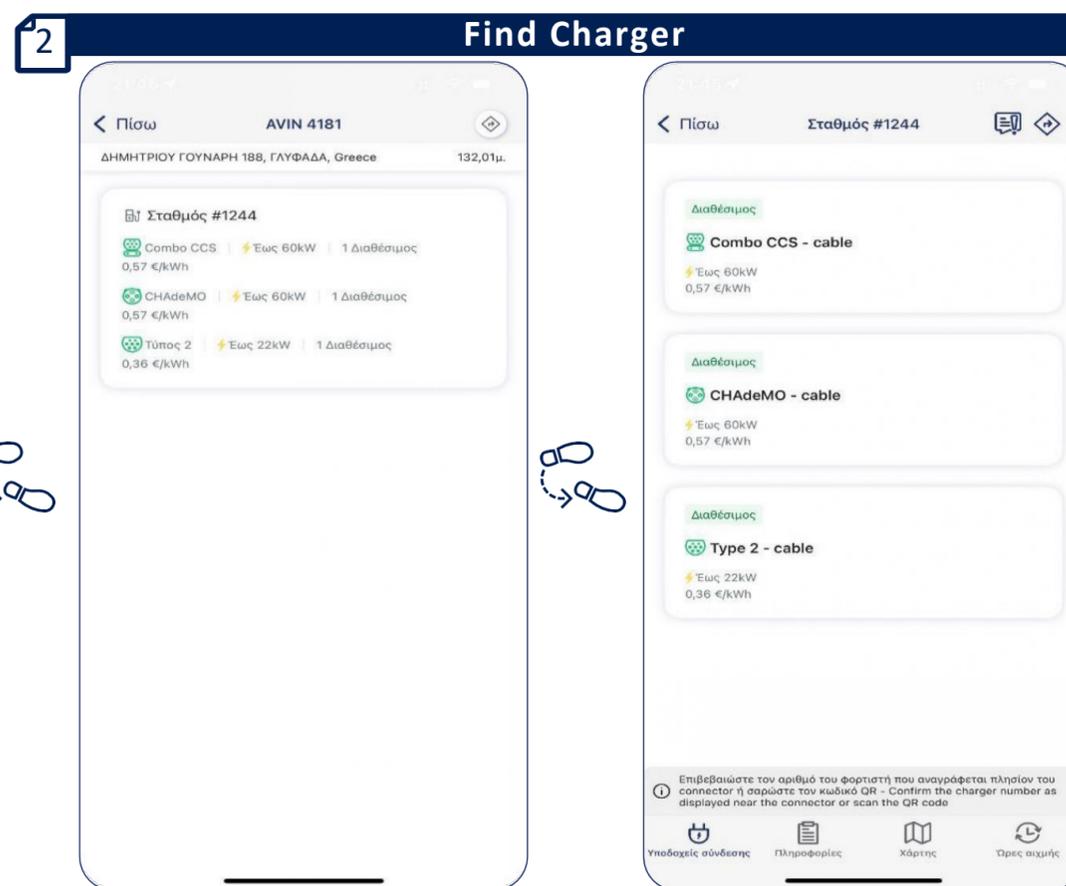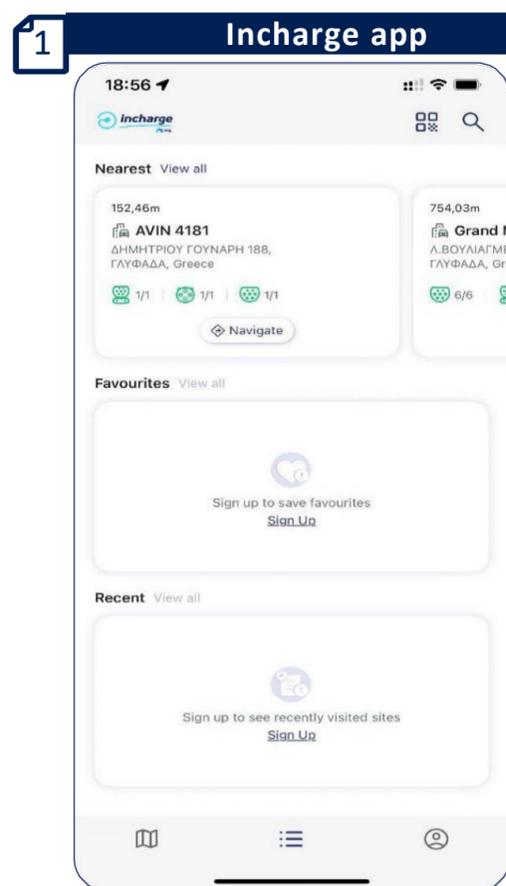
You can choose to view either the map showing charging points or the main menu with advanced charger search options (Nearby, Favorites, Recent).

2 — Find Charger

Select the charger you want to use to charge your car.

At this point, we can see details about the charger, such as:
- Charger Name
- Charger Address
- Type of Charger
- Cost per kWh
- Outlet Status

3 — Charging

Select the connector, connect your car to the charger, and swipe right to begin charging.

4 — Enter Details

At this point, we enter our details as a guest user:

- Full Name (Optional)
- Email
- Accept the terms and conditions

Guide for Guest Drivers (Find a Charger & Charge) 2/2

incharge

5 | Add a Payment Method
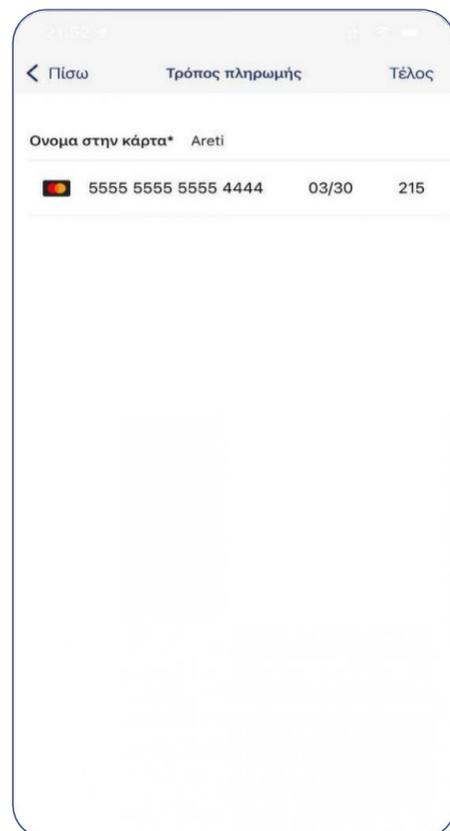
6 | Charging Complete
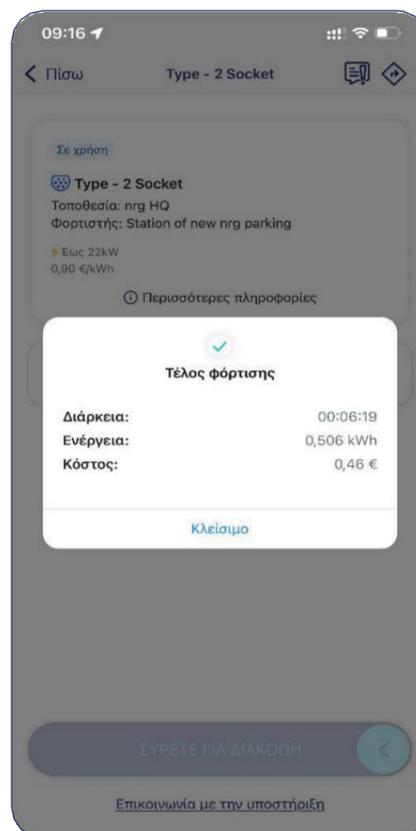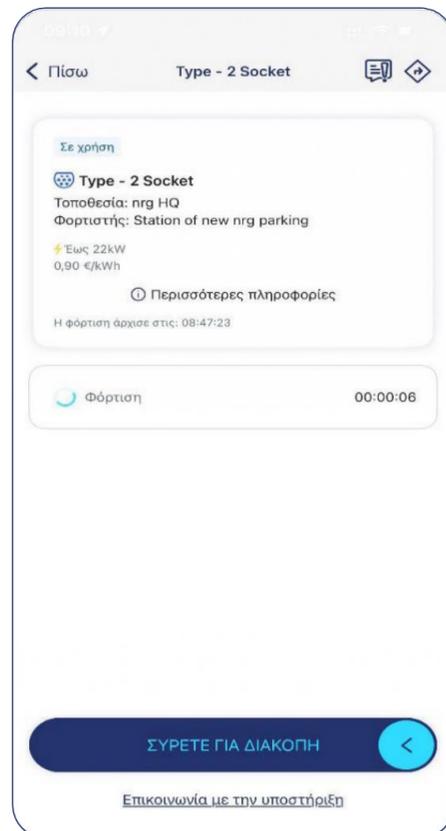
7 | Receive Receipt
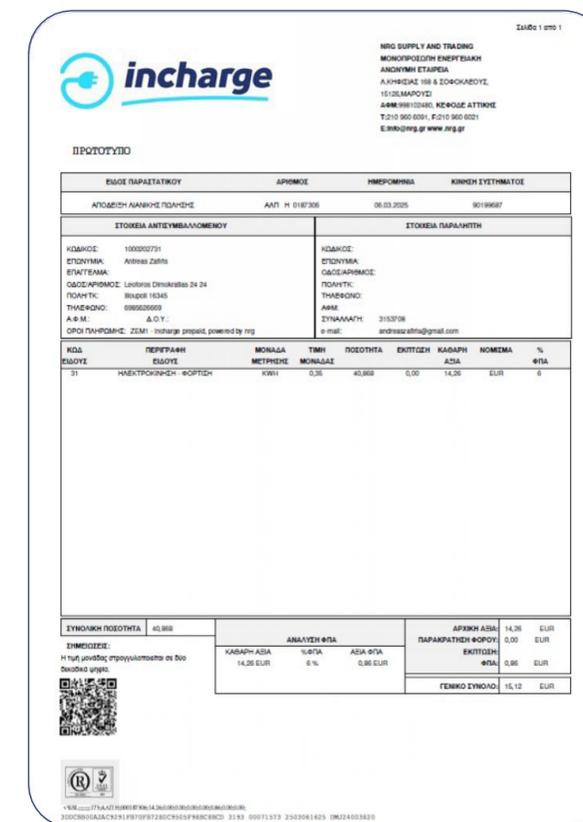
Next, we enter the payment details by providing a debit or credit card

During charging, you can monitor the charging duration. To stop charging, swipe left.

When charging is complete, a pop-up displays the following details:
- Duration
- Energy
- Cost

After charging is complete, you will receive a thank-you email with your payment receipt.

The receipt contains your information along with a detailed breakdown of the charging costs.

Guide for Registered Drivers (Account Details)

incharge

1 — Account & Profile Details

In the account menu, you can see your account number and current active plan.

You can update your personal information and password.

2 — Payment Methods

In the Payment Methods tab, you can add or update your payment method.
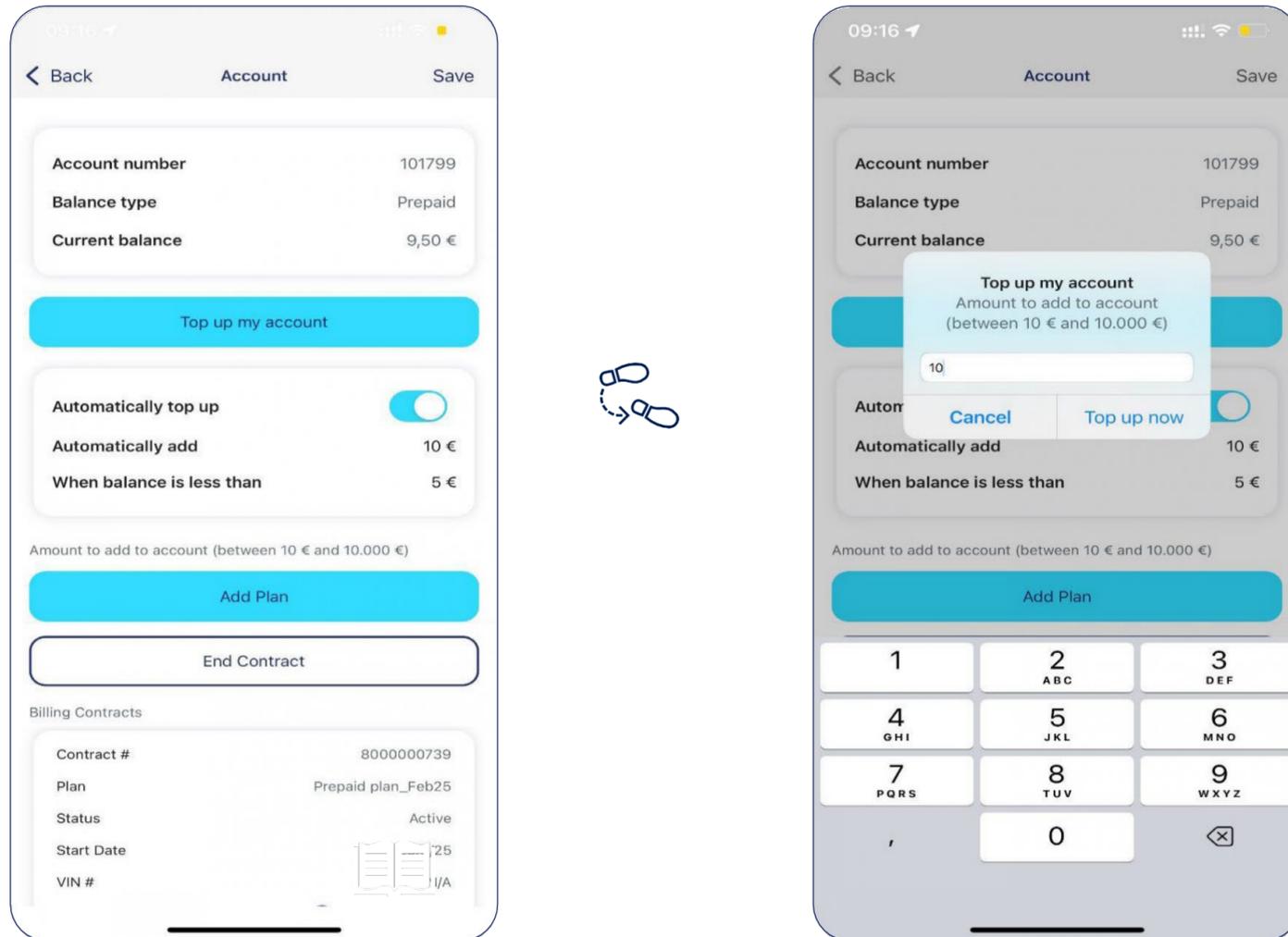
3 — Charging History

Finally, you can check your charging history, choose a specific time period, and view details of completed charging sessions.

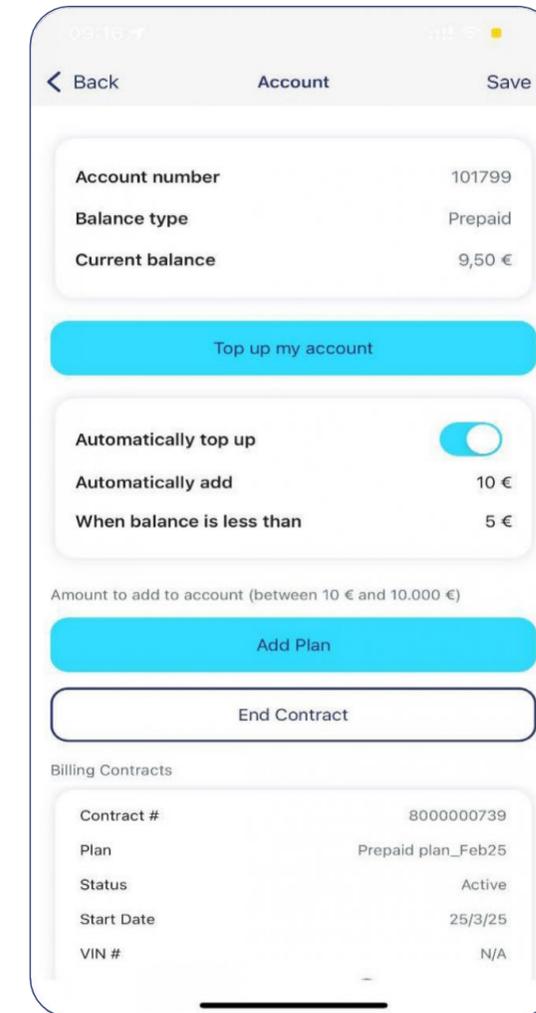# Guide for Registered Drivers (Top Up & plan info)

incharge

1 Top-Up Information

2 Active Plan Information

Finally, you can add money to your account and enable auto top-up if you wish.*

You can also cancel your plan if desired.
Important: To reactivate the plan, you will need to contact customer support.

*Auto top-up allows a set amount to be automatically added to your incharge account when your e-wallet balance drops below a chosen limit. You set both the top-up amount and the threshold that triggers it.